



**OLD**

**“NEW”**

---

Arbiter is moving forward! We will be making the transition **from TheArbiter.net to ArbiterSports.com** this Tuesday, July 7, at 7:00 pm MDT. **The website will be unavailable from that time until 4:00 am MDT on Wednesday, July 8.**

For this first release of **ArbiterSports** we have focused on simplifying the navigation and strengthening the core architecture. Both of these upgrades were necessary to accommodate our ambitious immediate and long-term development plans. We have not changed the basic features or functionality of Arbiter in this release beyond the kind and number typical of our periodic deployments. After the deployment those changes will be listed under Deployment News on the start page, as always.

Our new look and name are just the beginning of the improvements we're working on, and the first obvious evidence of the NCAA's acquisition of Arbiter last September and of the many software developers we've hired. We have an aggressive development schedule going forward. In addition to enhancing existing features and adding entirely new features to our assigning product, such as declined games tracking and game reminder emails for contacts, we will be releasing the following new product lines this year:

- Online Registration, including credit card and eCheck dues collection
- Video and Video Library
- Testing
- Rules Database
- Group Hub

The transition from TheArbiter.net to ArbiterSports.com will be seamless - your account will work as before. Please visit the FAQ section at **ArbiterSports.com** for more information.

We'll see you all at **ArbiterSports!**

Reid Evans  
Founder and President  
TheArbiter.net

**{FAQ SHEET ON NEXT PAGE}**



## FREQUENTLY ASKED QUESTIONS

### **What do I need to do to be ready to use the new ArbiterSports site?**

Nothing! All of your account data and sign-in information *will function on the new ArbiterSports site just like they do on TheArbiter*. ArbiterSports will use the same database used by TheArbiter – the only changes are a *new interface and a new web address*.

### **Will I need to go to a new website in order to sign in?**

**YES, you will sign in to your Arbiter account at [www.ArbiterSports.com](http://www.ArbiterSports.com).** When we make the switch we will place an announcement on the old TheArbiter.net site pointing you to the new ArbiterSports.com site.

### **Will my sign in information change?**

NO, your sign-in information will be the same; i.e., your email address and established password.

### **Will this upgrade prevent me from using the current version of Arbiter?**

We're only retiring the current interface and web address. Everything else will continue as usual.

### **Will this switch help my beloved Chicago Cubs win the World Series?**

Probably not.

### **When do you expect to make the switch to the new ArbiterSports site?**

We plan to move to ArbiterSports.com in July or August. The earliest possible date for the switch is July 1.

### **Is there an upgrade fee or change in billing for my account?**

No, there are no costs associated with the change.

### **How does the NCAA's purchase of Arbiter affect me?**

Arbiter service will continue as usual, as it has since the NCAA acquired us in September 2008. The NCAA has made significant investments that will help us enhance our product offerings and help them achieve their goal of *improving officiating consistency and quality at all levels of play*. We will be launching new product lines later this year.